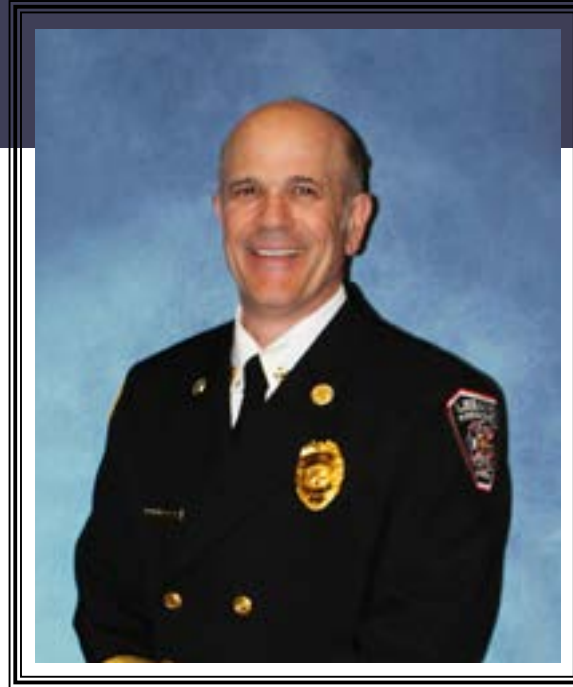


2020 ANNUAL REPORT LEBANON FIRE DISTRICT



LETTER FROM THE CHIEF

Fire Chief Joseph Rodondi



Since 1884 the Lebanon Fire District (LFD) has been providing emergency services to the community. With a dedicated staff of career and community volunteers, the LFD proudly provides service to 134 square miles of fire protection area and 416 square miles of ambulance service area in Linn County.

It has been my pleasure to serve as your Fire Chief for the past year, and a privilege to work alongside a group of talented and caring people. Our 2020 Annual Report reflects our commitment to our communities and provides a glimpse at the many services we deliver to you. It provides an overview of our mission critical goals: to be operationally ready to respond to emergencies, to provide community risk reduction techniques to improve our community's quality of life, and to foster regional partnerships.

2020 brought with it the challenges of responding to the COVID-19 pandemic. Lebanon was one of the first communities in Oregon to experience a significant outbreak of positive COVID-19 patients. Your Fire District was on the front lines of the pandemic from the early onset; prepared and ready to respond with the same level of professionalism and exceptional fire and emergency services you come to expect. We will see a continuation of this pandemic into 2021, and we will rise to this, and to any other challenges our community experiences in the future.

The information and statistics used in the development of the report compares the Lebanon Fire District to best industry practices and positive outcomes. By identifying our strengths and our weaknesses we can look for ways in which we can challenge ourselves to continually improve our emergency response capability to you.

Lebanon Fire District's success is due to the dedication of all our personnel, including those community members who participate on our Board of Directors, Civil Service Commission and Budget Committee.

The members of the Lebanon Fire District take great pride in serving our communities and look forward to another great year for the Lebanon Fire District to serve you.

Joseph Rodondi

Fire Chief

BOARD OF DIRECTORS



Board Members, starting from the left and moving clockwise: President Robert Taylor, Allen Forster, Secretary/Treasurer Jeff King, Dale White, Vice President Michael Schrader.

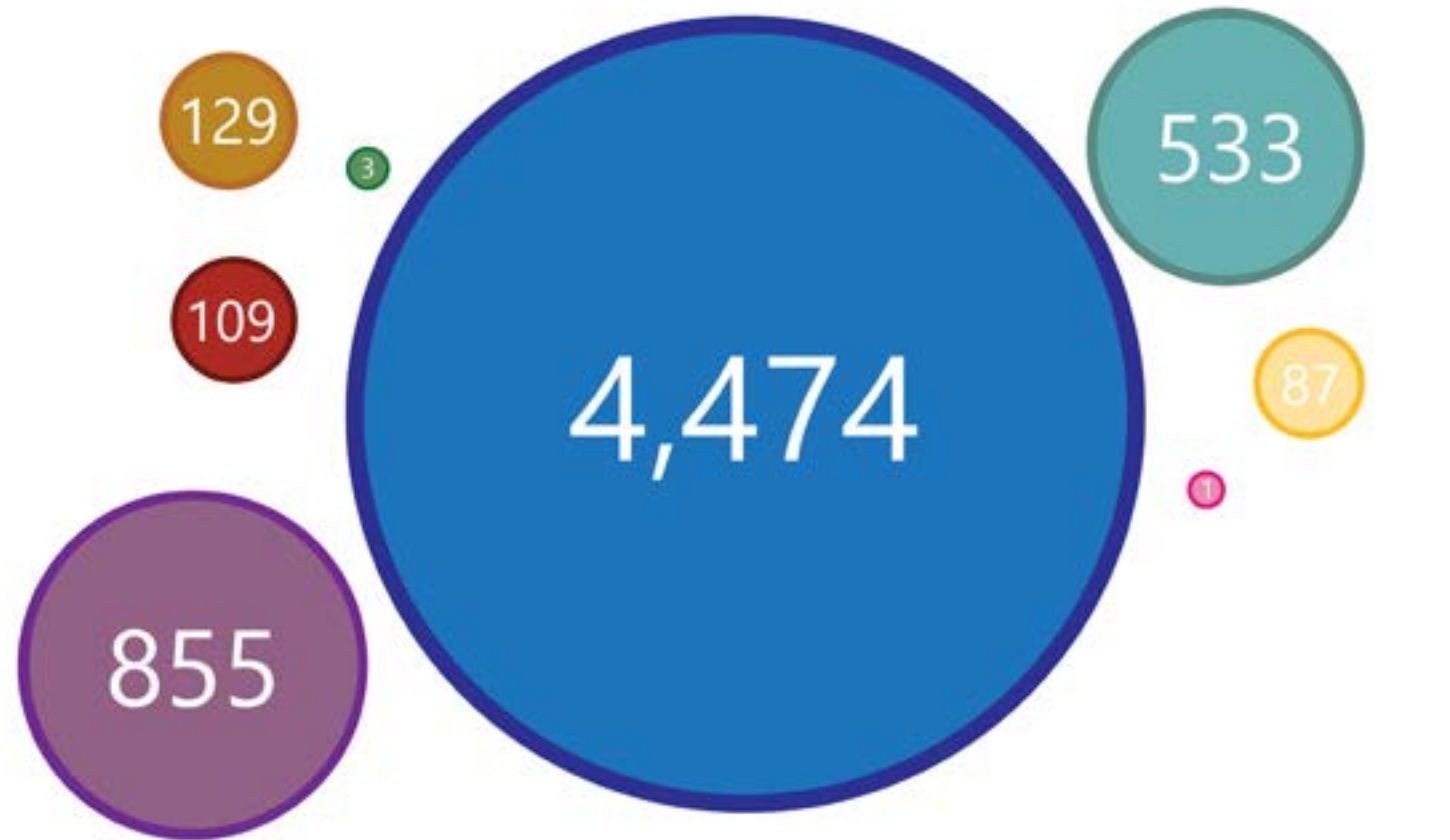
The Lebanon Fire District is governed by an elected Board of Directors. Within the Board of Directors, they elect a President, Vice President, and Secretary/Treasurer. These five community members provide oversight to the District, ensuring that budgets are followed, hiring processes are completed, and ordinances are approved. Each Board member serves a term of four years, though they can continue to run for election after their term has ended.

Board members often attend conferences throughout the state to learn more about governing special districts like the Lebanon Fire District. Some Board members also serve on state level boards.

The Board of Directors meets every second Tuesday of the month at 5:30 PM. All Board meetings are open to the public.

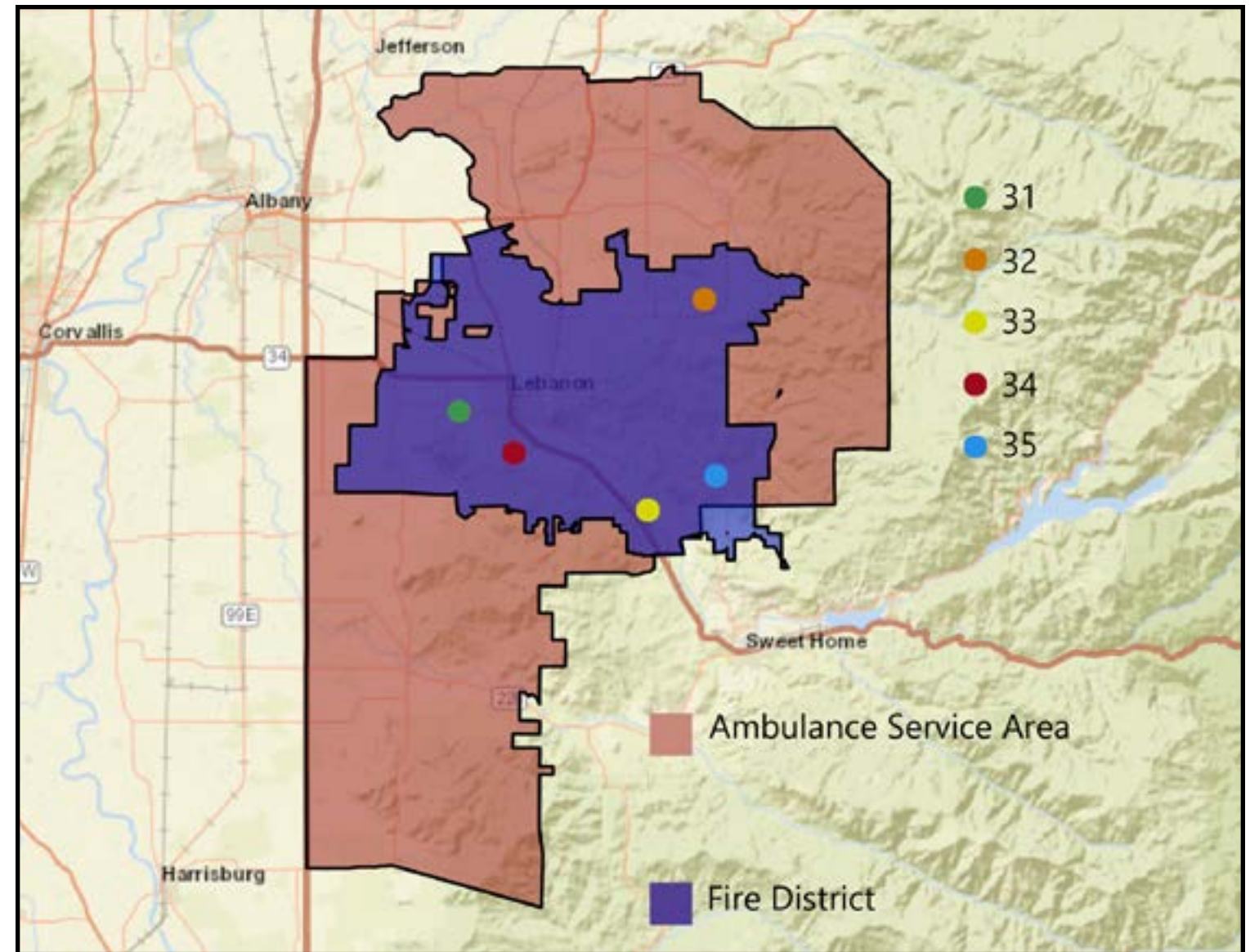
In addition to the Board of Directors, the Lebanon Fire District has a Civil Service Commission and a Budget Committee, both of which are made up of appointed community members. The Civil Service Commission regulates the employment of District employees, such as hiring and promotions. The Budget Committee approves the Annual Budget and makes recommendations to the Board of Directors to accept the Budget as proposed, or with approved changes.

2020 CALL VOLUME



- 4,474-Rescue and Emergency Medical Services (EMS) Calls
- 855-Service Calls
- 533-Good Intent Calls
- 129-False Alarms and False Calls
- 109-Fire Calls
- 87-Hazardous Condition Calls
- 3-Overpressure Rupture, Explosion, Overheat (No Fire) Calls
- 1-Severe Weather and Natural Disaster
- 0-Special Incident Type

6,191 Total Calls for Service



The Lebanon Fire District provides fire protection coverage to 134 square miles and ambulance services to 416 square miles, covering over 35,000 citizens. Stations 31 and 34 are staffed with a combination of full-time staff and volunteers for response, while Stations 32, 33, and 35 rely on volunteer response to staff the apparatus. Rural volunteer stations allow the District to better serve our response area.



Because the service area of the Lebanon Fire District is so large, we are often relying on the help of our neighboring agencies during large-scale emergencies, or simply when there are too many emergency calls occurring at the same time and our resources are stretched thin. Likewise, we often cover our neighbors in the same circumstances.

These types of coverages are called mutual aid. In 2020, we gave mutual aid to a neighboring agency 371 times, and received aid 87 times. These working partnerships mean that the citizens of the Lebanon Fire District are able to receive help in any situation.

SERVICE AREAS

MISSION

2020 Calls for Service

- ◇4,474 Rescue and Emergency Medical Services (EMS) Calls
- ◇855 Service Calls
- ◇533 Good Intent Calls
- ◇129 False Alarms and False Calls
- ◇109 Fire Calls
- ◇87 Hazardous Condition Calls
- ◇3 Overpressure, Rupture, Explosion, Overheat (No Fire) Calls
- ◇1 Severe Weather and Natural Disaster Call

6,191 Total



Superior Incident Response

The most crucial moments during an emergency are often those prior to first responder arrival. That's why we focus on operational readiness. At any moment, day or night, our crews are ready to drop everything at the sound of an alarm and respond to emergencies. In 2020, our first responders averaged **8 minutes and 56 seconds** from the time 9-1-1 calls are received to the first emergency units on scene.

One of the most important metrics that LFD uses to measure our success is called Return of Spontaneous Circulation, or "ROSC." ROSC occurs when a cardiac arrest patient's circulation returns after arrest. National statistics on ROSC vary widely, but a 2019 study out of Michigan found that only 25% of cardiac arrest patients arrived at an emergency department with a pulse, or ROSC (*Mahshid*). In 2020, the Lebanon Fire District was able to bring in **35% of cardiac arrest patients** to the ER with ROSC. Increase in ROSC rates is a direct correlation to an increase in lives saved.

Emergency medical treatment by LFD medics is not the only factor in achieving higher ROSC rates. Bystander CPR, witness cardiac arrests, and calling 9-1-1 as soon as possible all contribute to a higher chance of survivability. To help LFD continue to improve, get your CPR certification and download the PulsePoint App [here](#). This app can notify any CPR certified bystanders when a cardiac arrest is reported to 9-1-1.



Emergency Preparedness

Lebanon Fire District members have a lot of experience with wildfires. Conflagrations, fires that have grown too large for local resources to handle and require outside assistance, have been a regular part of the fire summer season.

District citizens, however, are not typically faced with such large and dangerous wildfires. In September of 2020, the Lionshead, Beachie Creek, and Holiday fires came too close to home. Several District members were sent to the Santiam Canyon to help battle the large fires, while the remaining staff had to keep the same standard of emergency response.

Administrative staff in the Fire & Life Safety office worked relentlessly to provide daily updates on evacuation levels and safety notices to the public. Shift personnel worked up to 96 hours straight to provide coverage for the District. And all the while, the community of Lebanon rallied and proved as resilient as ever. Requests to help poured in daily, from citizens wanting to donate food and supplies to evacuated neighbors and others wanting to join the District as volunteer firefighters.

Though devastating, the Santiam Canyon and Holiday Fires inspired several disaster preparedness initiatives from the District.



"Provide superior incident response together with progressive community risk reduction and emergency preparedness."

Abir, Mahshid. "Evaluating Variation in Return of Spontaneous Circulation Rates across EMS Agencies in Michigan." *AcademyHealth - 2019 Annual Research Meeting*, 4 June 2019, [academyhealth/2019arm/meetingapp.cgi/Paper/33504](http://academyhealth.confex.com/academyhealth/2019arm/meetingapp.cgi/Paper/33504).

Community Risk Reduction

The best emergency is the one that never happens. This is why LFD is committed to resources and programs that keep our community members safe and removes as much risk as possible.

In the Fall of 2020, we published information on Disaster Preparedness specific to our local region, which can be found [here](#).

We also encourage all residents to register for the Linn-Benton Alert program which acts as a "reverse 9-1-1" system in the event of a large-scale emergency.



A team empowered to provide professional and superior service to our community and to the citizens we serve.

We will proactively deliver service while anticipating growth and change in our community.

In November of 2019, Lebanon voters approved a general obligation bond to support the construction of a new Station 31 as well as several key firefighting apparatus. In 2020, we were able to move forward with the new station process.

In the Spring of 2020, a request for proposals (RFP) was issued by LFD. Many architectural firms submitted their ideas, and a competitive selection process took place.

In September, the architectural firm Rice Fergus Miller was awarded the station design and oversight project. RFM brings over a decade of experience designing fire stations throughout the Pacific Northwest, including many of their staff members participating in their own Firefighter academies and drills.

The Lebanon Fire District assembled a Station Construction Committee to meet with RFM regularly. In November, engineering crews spent a week at Station 31 boring holes and taking soil samples as required by new construction regulations.

Late in the year, LFD signed a lease with the MBVA Building downtown to house the administrative staff and offices



We will communicate transparently and honestly on all levels.

In 2020 we relied on social media more than ever to communicate with our constituents. Whether providing updates on wildfire evacuation levels in the county or best practices for avoiding COVID, we made over **241,000 connections** with our Facebook and Instagram followers in 2020.

One of the photos we shared to highlight the PPE usage for EMS calls during COVID-19.



during the construction process.

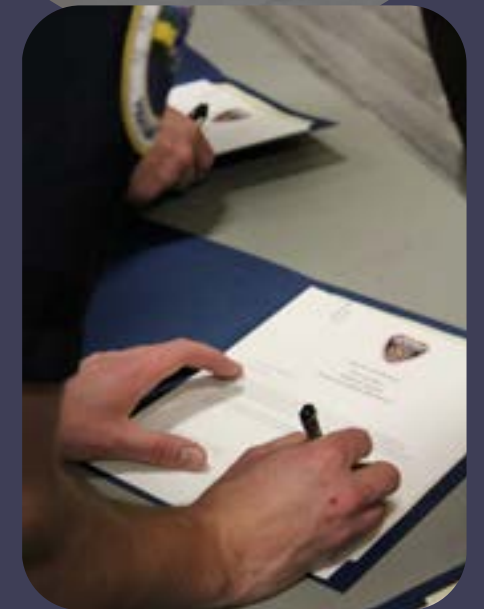
Every bit of progress on the new station project, whether large or small, has been exciting for the District and community.



A big change in 2020 was the Medic 30 program. Previously known as Medic 71, this EMS-only unit was a shared venture between Lebanon Fire District, Albany Fire Department and Tangent Fire District. In April of 2020, all partners agreed to disband the joint venture. This allowed LFD to utilize the medic unit more efficiently for our local community and was subsequently renamed "Medic 30." While interfacility transfers are the primary focus of the program, Medic 30 can also respond to other medical calls in the District.

Interfacility transfers occur when patients at our local hospital need specialty services not available here. With the next closest hospital being in Albany, a transfer is going to take a minimum of one hour, while transfers to Portland or Eugene can take several hours. These calls mean that firefighters who are also trained as medics are "unavailable" for the duration of the transfer. By having Medic 30 staffed by single-role medics during peak hours to take these calls, firefighting crews can remain readily available in District.

In 2020, Medic 30 ran 585 calls, or just under 10% of all LFD calls for the year.



We will effectively and efficiently utilize resources while serving our community.



VISION

VALUES

We believe in professionalism through training, career development, and mentoring our team to meet the high standards expected by our community.



Training is a crucial part of the fire service, and as such is a big focus of the Lebanon Fire District. Areas of focus by the Training Division are fire suppression, technical rescue, emergency medical services (EMS), hazardous materials, and personnel development. In 2020, LFD members trained for a total of 9,222 hours in fire suppression, technical rescue, officer development, and hazardous materials response. An additional 1,406 training hours were completed in EMS. Training is available to both career and volunteer members of the District.

Also, in 2020, eight members were trained to the operations level of rope rescue, and an additional eight members became certified as swift water rescue technicians.

Twenty-four new volunteer firefighters joined the Lebanon Fire District after completing their firefighter academies and obtaining their Firefighter I certifications.

We believe in improving the quality of life in our community and are dedicated to enhancing relationships with all our partners.

2020 saw the second summer of our Life Jacket Kiosk program. While the program struggled for a few months, a very generous donation of child, youth, and infant life jackets by Coastal Farm & Ranch allowed us to sustain the program. There were 274 recorded uses of LFD life jackets, but we estimate nearly the same number of citizens used life jackets without filling out a waiver form. We are exceptionally grateful for all those who used the life jackets as intended and stayed safe while recreating, and Coastal Farm & Ranch for putting the safety of community members as a top priority.



We believe in providing a culture of safety for our team and our community.

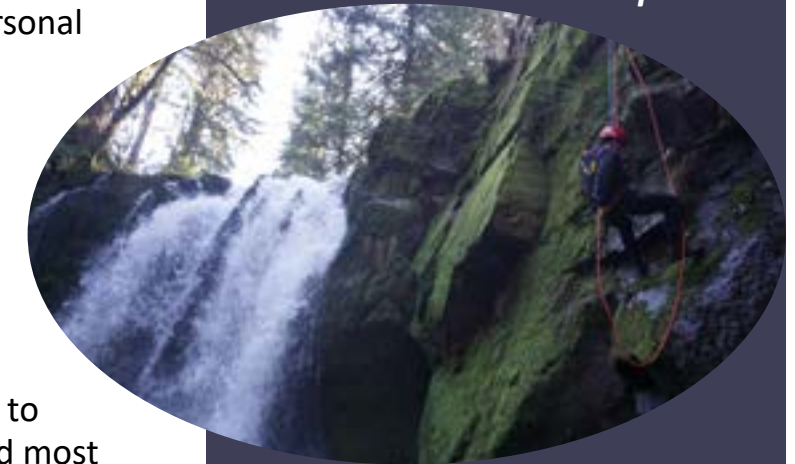
Safety is one of the top priorities of the Lebanon Fire District. In addition to fire protection and EMS services, LFD also provides a number of programs dedicated to ensuring the safety of our community members. In 2020, COVID-19 put many of those programs on hold. In a typical year we would do car seat checks, bicycle helmet giveaways to kids, smoke alarm installations, life jacket kiosks, and chimney brush rentals. We were able to safely provide some of these programs on a much smaller scale in 2020:

- 14 socially distanced car seat checks
- 72 chimney brush rentals
- 5 bicycle helmets
- 115 smoke alarms installed.

We are also dedicated to the safety of our staff and volunteers. COVID-19 meant increased PPE (personal protective equipment) usage, frequent cleaning of living and working areas, daily health screenings and more. We purchased floor mats that hold cleaner to disinfect shoes when entering the buildings, an AeroClave that can disinfect an entire medic unit in minutes, extra gowns, gloves, and masks for our medics, and new computer systems that allow for teleconferences for training. We were also able to secure funding from the CARES Act that covered most of the COVID-19 related purchases, protecting our taxpayers' money as well as our employees.



We believe in providing our customers with the highest level of courtesy, respect and compassion.



**Professionalism
Service
Community
Safety**

STAY INVOLVED

Don't miss any news from the Lebanon Fire District. Follow us on social media for updates on community events, emergency response and more.



Click the logos above to visit our social media sites.